



To: All WRS Users
From: WRS Development Team
Date: 08/10/16
Re: Updates to the WRS Health System

WRS is proud to announce the release of a host of new and enhanced features, including the integrated functionality for electronic prior authorization for medications (EPA). Below is an explanation of added items and instructions on how to enable and use each of them.

In This Release...

Scroll down or click on any the title to learn more:

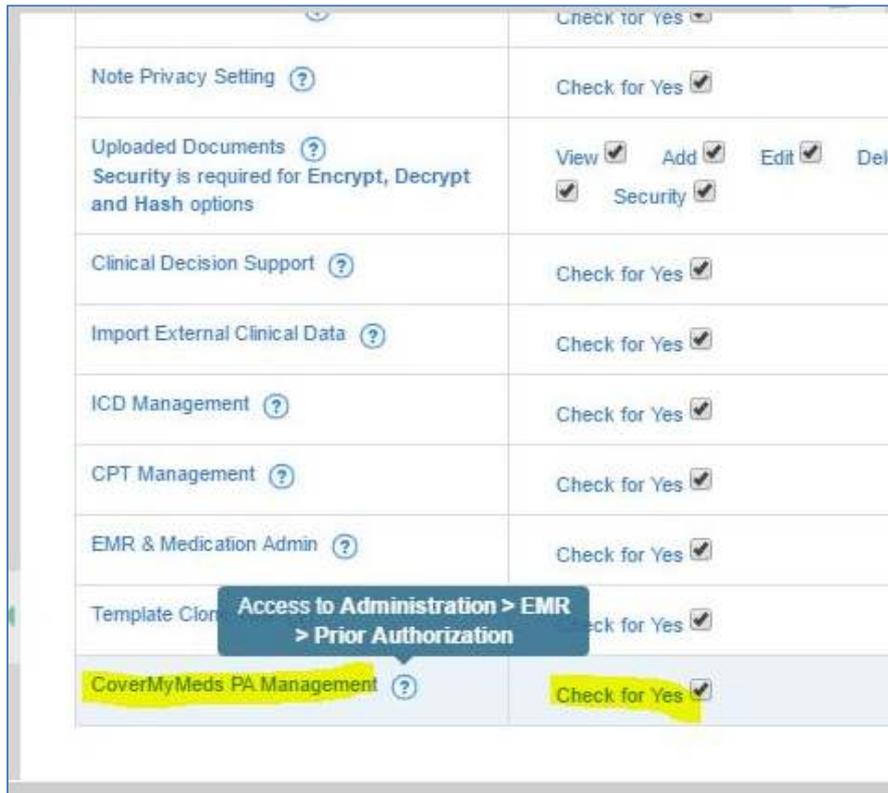
<u>Electronic Pre-Authorization for Medications</u>		
<u>Defaulted Unknown Provider</u>	<u>Order Transaction Error Queue</u>	<u>Lab Order Requisition</u>
<u>Expected Date of Completion (DOC)</u>	<u>Surgery Management Queue</u>	<u>Specify Provider on Portal Messages</u>

Electronic Pre-Authorization for Medications (EPA)

WRS Health has partnered with recognized industry leader, CoverMyMeds (CMM), to offer clients an effective new solution the notification, creation and tracking of required electronic prior authorization for medications. Use of this functionality eliminates the need to manually log into external EPA websites and minimizes disruption of your clinical workflow. This is service is available to all practices using the WRS Health EMR at no additional cost.

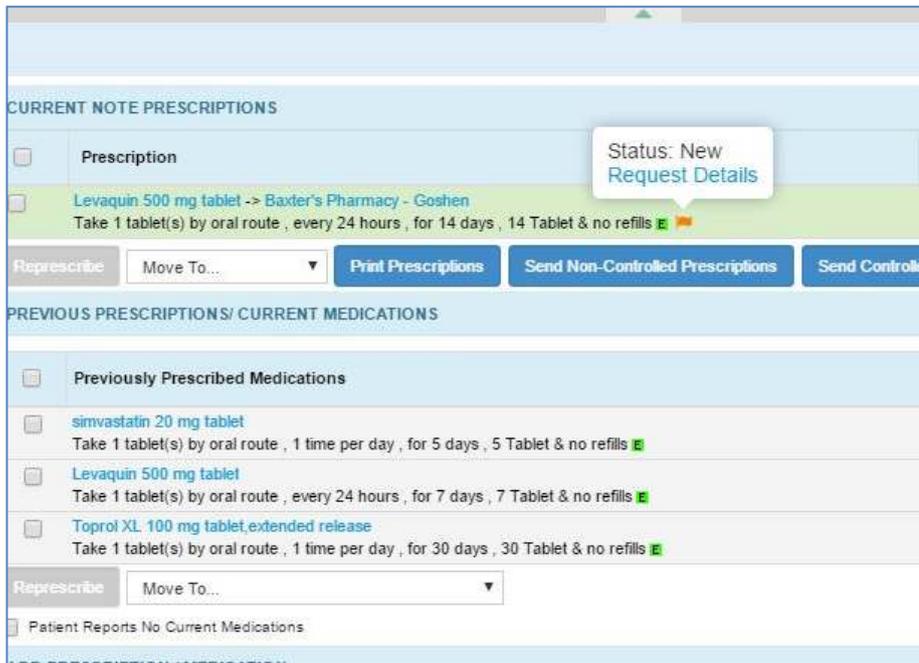
In order to use this new EPA functionality, permissions must be enabled for select practice users. This is done under **ADMINISTRATION>RESOURCE MANAGEMENT>[Resource Name] RESOURCE>PERMISSIONS>EMR>CoverMyMeds**, select the permission checkbox and **Save**. WRS advises that only users who require access the Prior Authorization Queue should be activated with this permission.

Once enabled, each time an applicable medication is added needing an EPA, all enabled practice users will be alerted via “active” task. Note that providers may not need to have these permissions, as they are already able to view the information directly from the Medication Page when prescribing. As such, providers may not want to be subject to popup tasks every time a new prior authorization has been created.

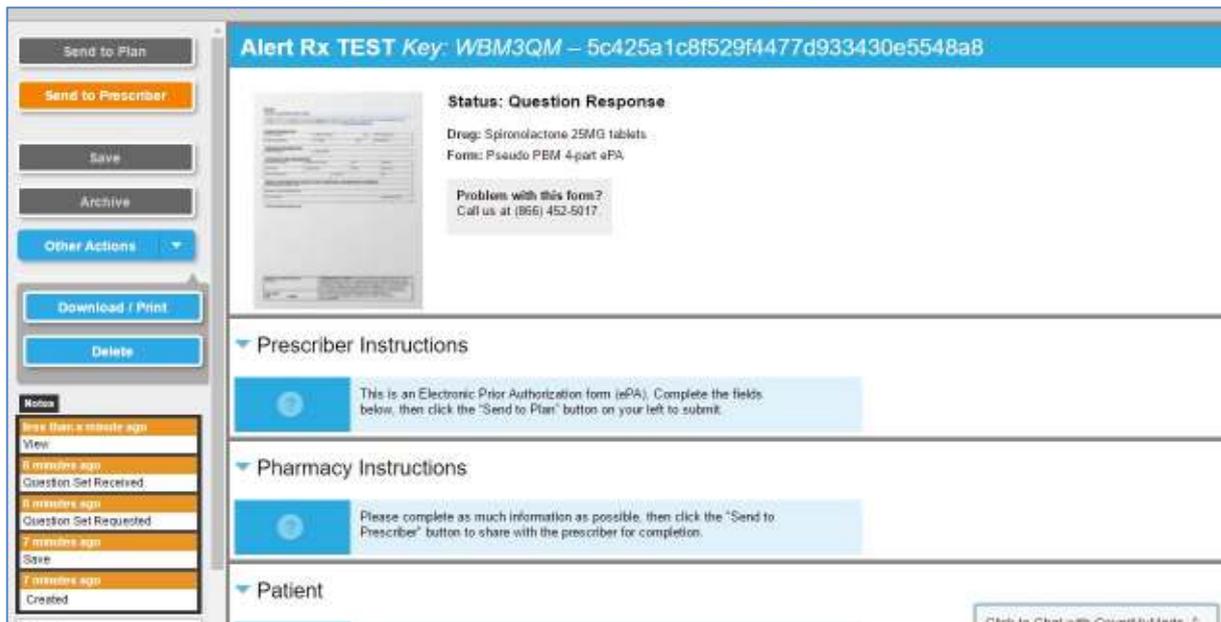


On the Medication Page, using any note type, the action of “Add as Prescription” now automatically triggers a behind-the-scenes check to find out if a Prior Authorization is needed for that medication. This check is done in real-time, along with any formulary checks, allergy and/or interactions and contraindications. Note that the patient must have Insurance information entered in WRS under Patient Management. It is also suggested that eligibility checking has also been completed. This requires the insurance information to be updated prior to the appointment for all patients.

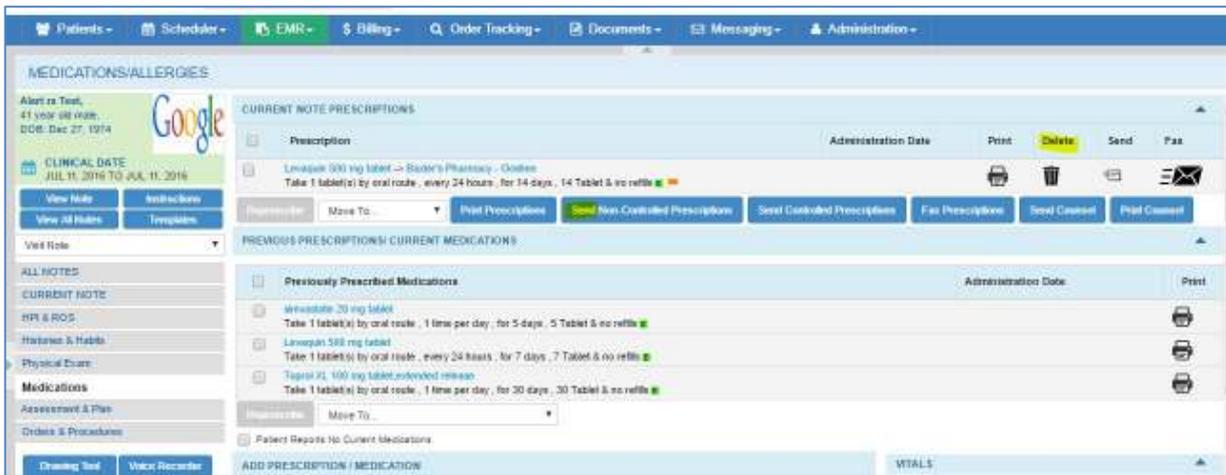
Once the medication has been added as a prescription and loaded under the “Current Note Prescriptions,” if a prior authorization was created a small orange “flag” icon will appear to the right of the SIG details. This flag is the CMM alert. Clicking it will allow access Request Details, opening a new page for the CoverMyMeds website for that patient and medication. All practice users will be able to view this icon, regardless of permissions.



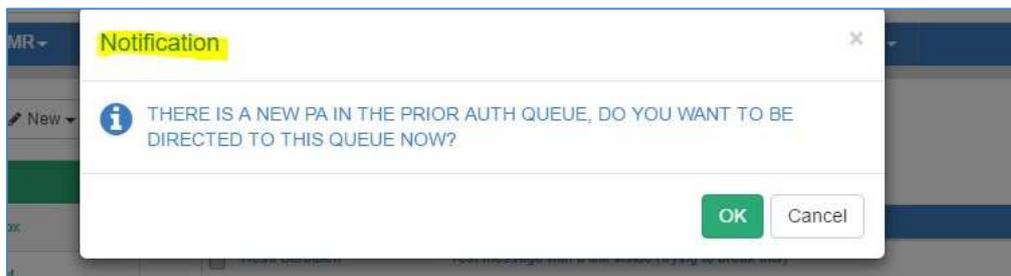
New page with popup to CoverMyMeds website:



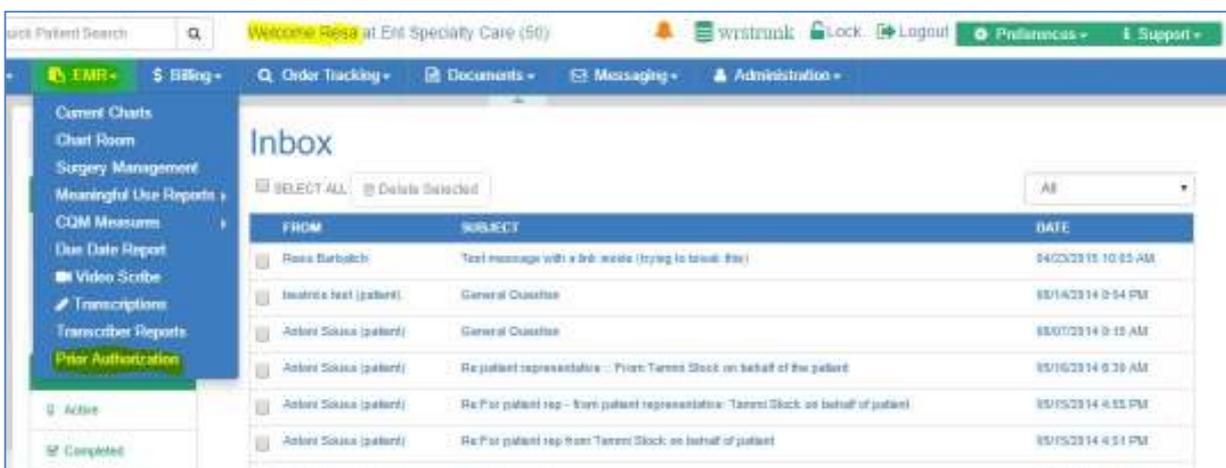
If a Prior Authorization has been created for a medication, the provider can elect to continue with the medication and send electronically; or delete and create a new/different prescription for the patient. If the "prescription" is deleted, prior to sending electronically, the PA created will also be deleted from the PA Queue.



All users with CMM permissions enabled will receive an immediate popup that alerts them a new PA (prior authorization) has been created. They can elect to navigate to the PA Queue (select OK), or close and access the queue at a later time (select Cancel). If you navigate to the PA Queue from the alert message, the Queue will open to NEW PA's (recently created, and no action has been done on them). If you navigate to the PA Queue from the EMR Menu, the Queue will open to ALL (all PA's will be listed in chronological order (newest to oldest)).

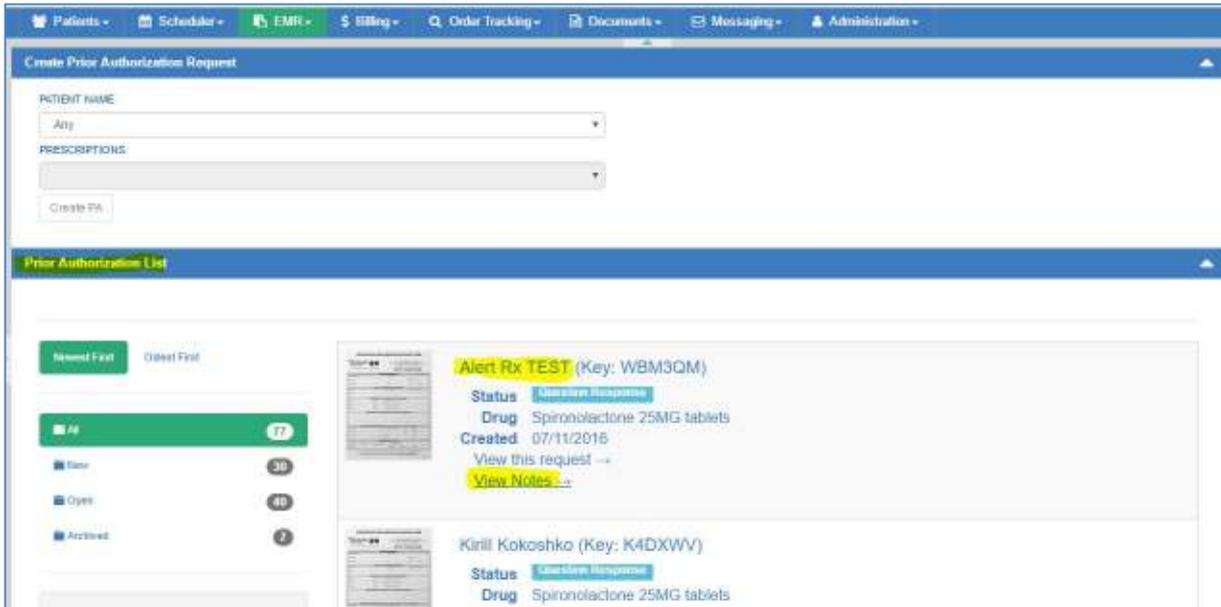


For those staff members that have CMM Permissions, they will be able to access the Prior Authorization Queue at any time from EMR>PRIOR AUTHORIZATION menu:



The Prior Authorization Queue will open to list all patients queued, with any status (see ALL heading). You can also select headings to view NEW (those newly created PA's), OPEN (all open/pending PA's), and ARCHIVED (those PA's that are closed or completed)

The Patient Information will advise the patient name, the medication, and when the PA was created. Staff can use the VIEW THIS REQUEST to navigate directly to the CoverMyMeds website and can navigate directly to that patient's EMR All Notes page using the VIEW NOTES link.



When you select the VIEW NOTES link, that patient's EMR All Notes page will open in a new tab/window. This allows for easy access to all notes and documents for that patient to review as may be needed to complete the PA with appropriate information. This also leaves the PA Queue open so that staff does not have to re-load to access that page.

[+ Create New Note](#)
[Medication Transactions](#)
[Import Clinical Data](#)
[Diet Calculator](#)
[Tasks & Messages](#)

Search Patient Notes

DATE RANGE: to
 ASSESSMENT:
 NOTE TEXT:
 SIGNED BY:
 NOTE TYPE:

EMR Notes

DATE	TYPE OF NOTE	SIGNATURE	ASSESSMENT	DROP	SEND
Jul 11, 2015	Visit Note	Unsigned	Gastro-esophageal reflux disease with esophagitis (K21.0) Alcohol-induced acute pancreatitis (K85.2) Cholera due to Vibrio cholerae 01, bioterrorism (A00.1) CHRONIC ADENIODITIS (J35.82) CHRONIC LARYNGITIS (J37.0) UNSPECIFIED HEARING LOSS (S89.9)	Drop	
Jun 23, 2015	CHT Note II	Unsigned	Gastro-esophageal reflux disease with esophagitis (K21.0) Alcohol-induced acute pancreatitis (K85.2) Cholera due to Vibrio cholerae 01, bioterrorism (A00.1) CHRONIC ADENIODITIS (J35.82) CHRONIC LARYNGITIS (J37.0) UNSPECIFIED HEARING LOSS (S89.9)	Drop	
Jun 23, 2015	CHT Note II	Lawrence Gordon, MD, Dr	Gastro-esophageal reflux disease with esophagitis (K21.0) Alcohol-induced acute pancreatitis (K85.2) Cholera due to Vibrio cholerae 01, bioterrorism (A00.1) CHRONIC ADENIODITIS (J35.82) CHRONIC LARYNGITIS (J37.0) UNSPECIFIED HEARING LOSS (S89.9)		

DOCUMENTS

Immunization Certificate (Current Practice: 0 / Other Practices: 0)	
Imported CCD XML (Current Practice: 0 / Other Practices: 0)	
02/10/2015	Imported CCD XML : 0_0_20141211-140035.xml 
Lab Report (Current Practice: 0 / Other Practices: 0)	
04/10/2014	Lab Report 
Medical Records (Current Practice: 0 / Other Practices: 0)	
04/10/2014	Medical Records 
Radiologic Images (Current Practice: 0 / Other Practices: 0)	
04/10/2014	Radiologic Images 
Radiology Report (Current Practice: 0 / Other Practices: 0)	
04/10/2014	Radiology Report 
WRS Digital Pen Form (Current Practice: 0 / Other Practices: 0)	

Using the VIEW THIS REQUEST link, a new window/tab will open to the CoverMyMeds website, and for that patient/medication. You will need to complete the information within the CMM request; this may include verifying diagnoses, medications, laboratory results, etc.

Once all the required information has been input, you can select to SEND TO PLAN. In some cases, you may get an immediate response, which can take a minute or two, and be notified of status. In other cases, you may get a “pending” status and will need to follow-up on this PA from the Prior Authorization Queue at a later time.

Alert Rx TEST Key: YMB6Q9 – cb65a23f0d4f75e317f3212bc44aaff1

Status: Question Response
Drug: Spironolactone 25MG tablets
Form: Pseudo FBM 4-part ePA

Problem with this form?
Call us at (866) 452-5017.

Prescriber Instructions

1 This is an Electronic Prior Authorization form (ePA). Complete the fields below, then click the “Send to Plan” button on your left to submit.

Pharmacy Instructions

2 Please complete as much information as possible, then click the “Send to Prescriber” button to share with the prescriber for completion.

Patient

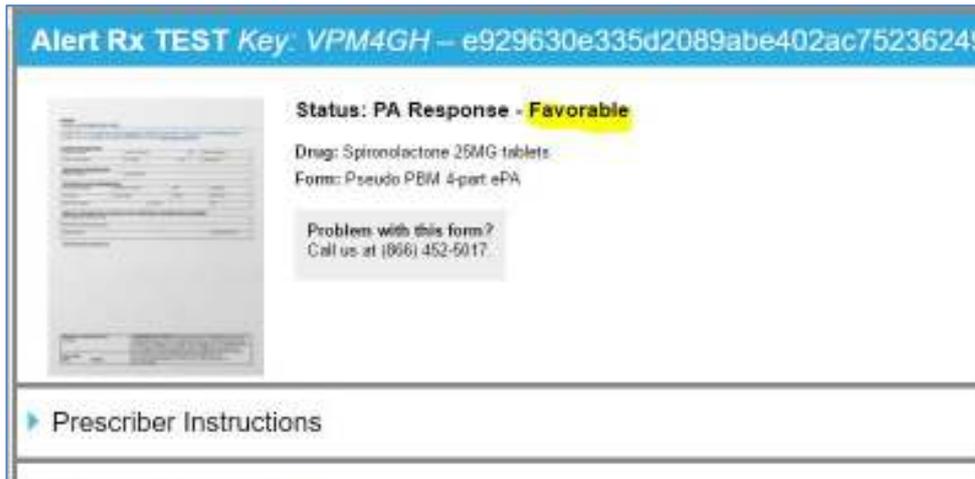
Name	First: <input type="text"/>	Last: <input type="text"/>	Middle: <input type="text"/>	DOB: <input type="text"/>	DOB: <input type="text"/>
	Alert Rx				
	TEST				
Address	Street: <input type="text"/>				
	Street 2: <input type="text"/>				
	City: <input type="text"/>	State: <input type="text"/>	Zip: <input type="text"/>		
	MIDDLETOWN	New York	10940		
Date of Birth	mm/dd/yyyy: <input type="text"/>				
	12/27/1974				
Gender	<input checked="" type="radio"/> Male <input type="radio"/> Female				
E-mail	<input type="text"/>				
	noemal@wrshhealth.com				
Phone	<input type="text"/>				
	(769)958-6180				
Vendor Patient Identifier	<input type="text"/>				

Alert Rx TEST (Key: VPM4GH)

The answers to the authorization questions are being sent to Pseudo now.

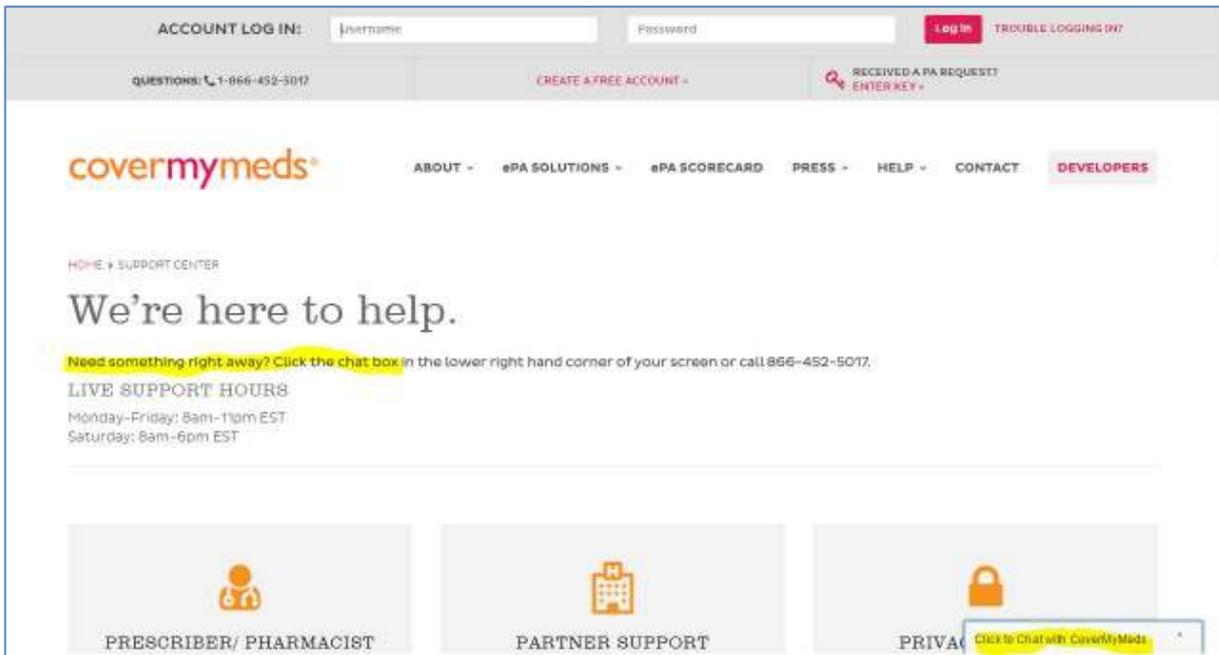


Close

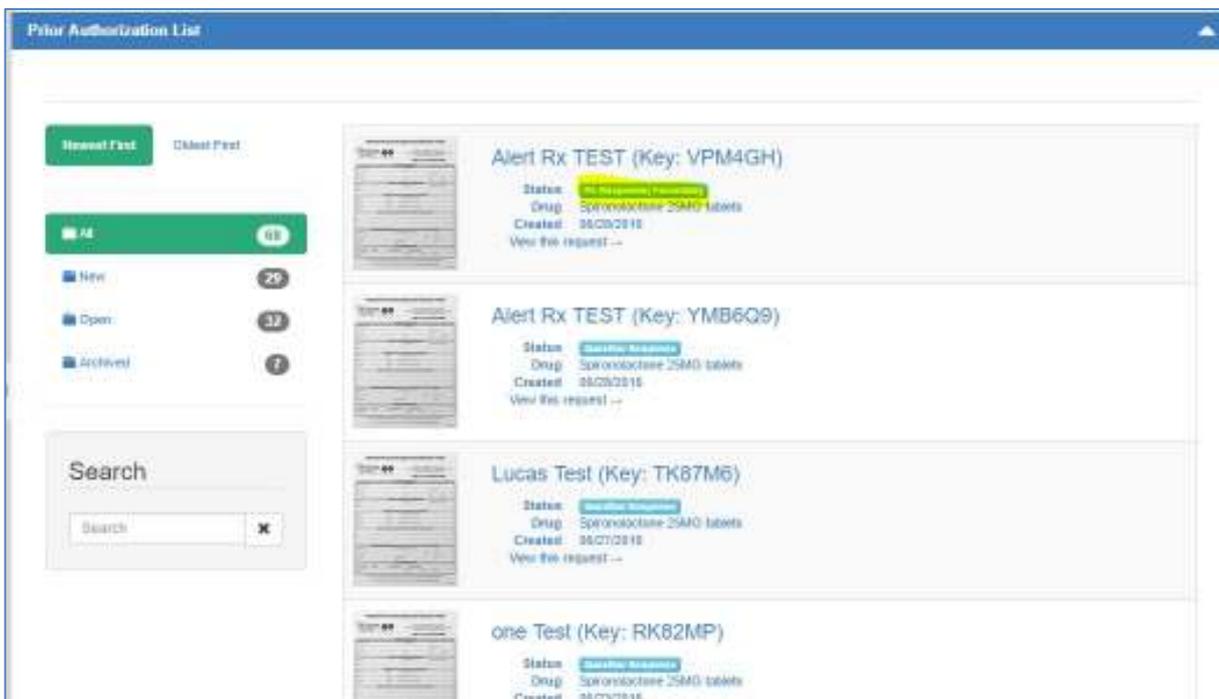


While working in the CoverMyMeds website, if you have any issues, please use their Help/Support as this website is maintained totally by CoverMyMeds and WRS Health will not be able to assist regarding workflow or true support issues. You can click on their HELP link and either call or speak directly via CHAT to a CMM Representative.



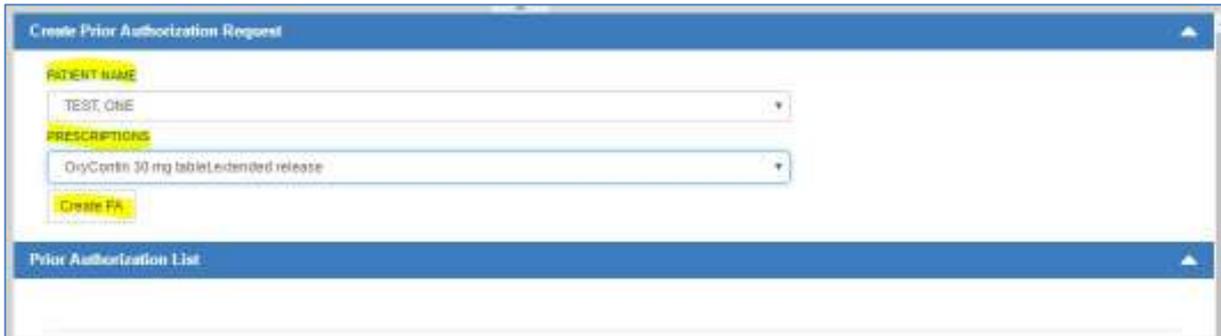


From the Prior Authorization Queue, there will be an updated “STATUS” for that patient. WRS advises that for all “pending” and “needs further follow-up” that the practice use the same protocol currently in place in their practice regarding the follow-up procedural plan.

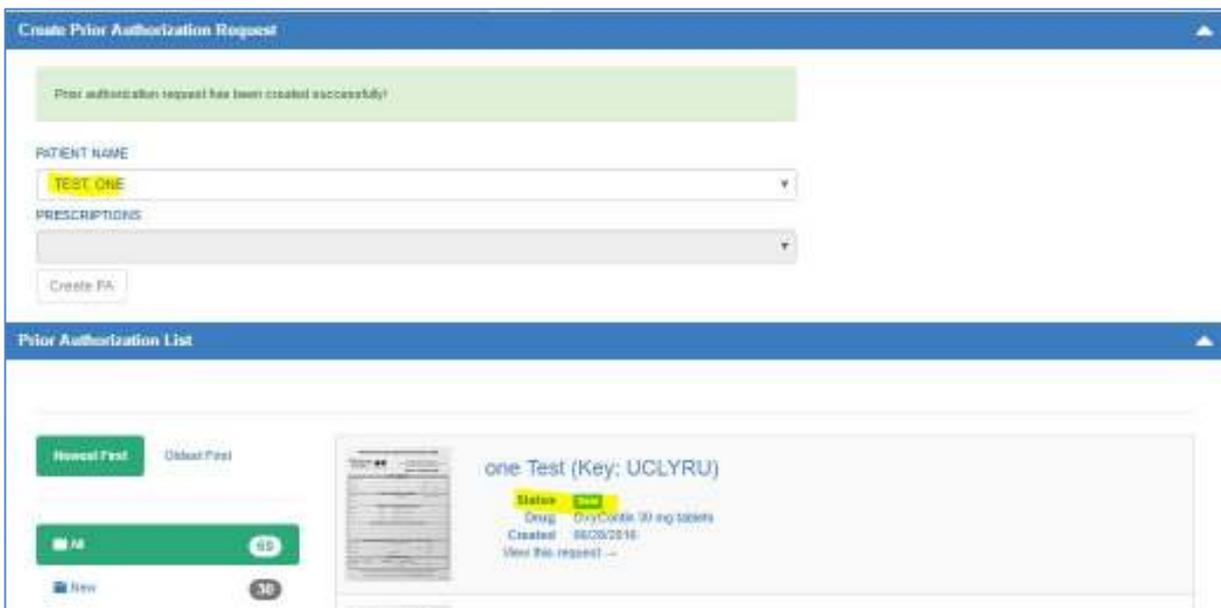


In the event that an electronic PA was not generated and the practice receives notice from the pharmacy, or the patient; a manual PA can be created for a patient that will trigger the electronic connectivity through CoverMyMeds. By accessing the PA Queue, from “Create Prior Authorization Request”, search for a patient name and the medication that requires a prior authorization created. Remember that the medication must have been actually created as a recent prescription within the

note to populate this selection. Then select “CREATE PA” and you will receive a message of verification.



You can now work within that newly and manually created prior authorization, using the same workflow as with an electronically created PA.



There may also be an instance where a medication “slipped” through as indicated above and the PA was initiated on the pharmacy side. That is referred to as a “Retrospective PA” and a fax will be sent to the practice from the pharmacy that indicates a PA was initiated by the pharmacy. The fax will advise the patient name, medication and KEY (this is the identifying code associated with every PA created). Staff can navigate to the PA Queue and search for either the patient, or the KEY.



AJAX TEST (Key: HKQWRB)

Status New

Drug Levaquin 250MG tablets

Created 07/14/2016

[View this request](#) →

[View Notes](#) →

Newest First Oldest First

All 8

- New 1
- Open 6
- Archived 1

Search

 ✕



AJAX TEST (Key: TC7QKQ)

Status Question Response

Drug Spironolactone 25MG tablets

Created 07/20/2016

[View this request](#) →

[View Notes](#) →



a test (Key: DFY4AN)

Status Question Response

Drug Spironolactone 25MG tablets

Created 07/14/2016

[View this request](#) →

[View Notes](#) →



AJAX TEST (Key: HKQWRB)

Status New

Drug Levaquin 250MG tablets

Created 07/14/2016

Prior Authorization List

Newest First Oldest First

All 8

- New 1
- Open 6
- Archived 1

Search

 ✕



AJAX TEST (Key: HKQWRB)

Status New

Drug Levaquin 250MG tablets

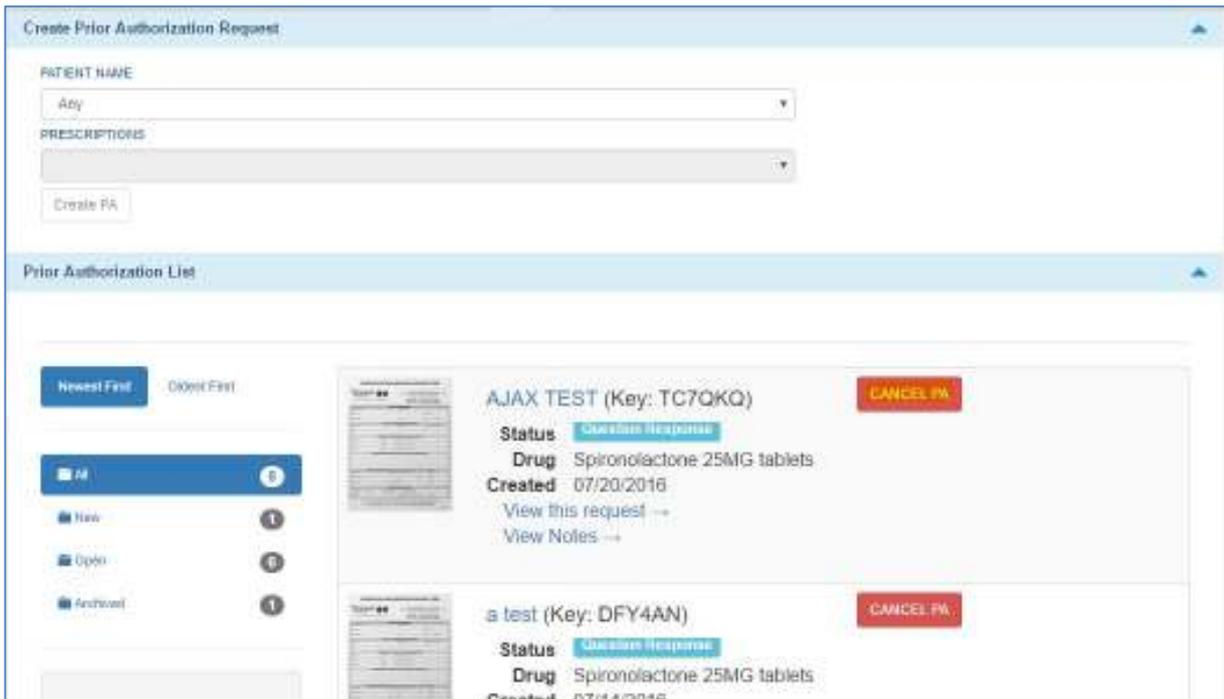
Created 07/14/2016

[View this request](#) →

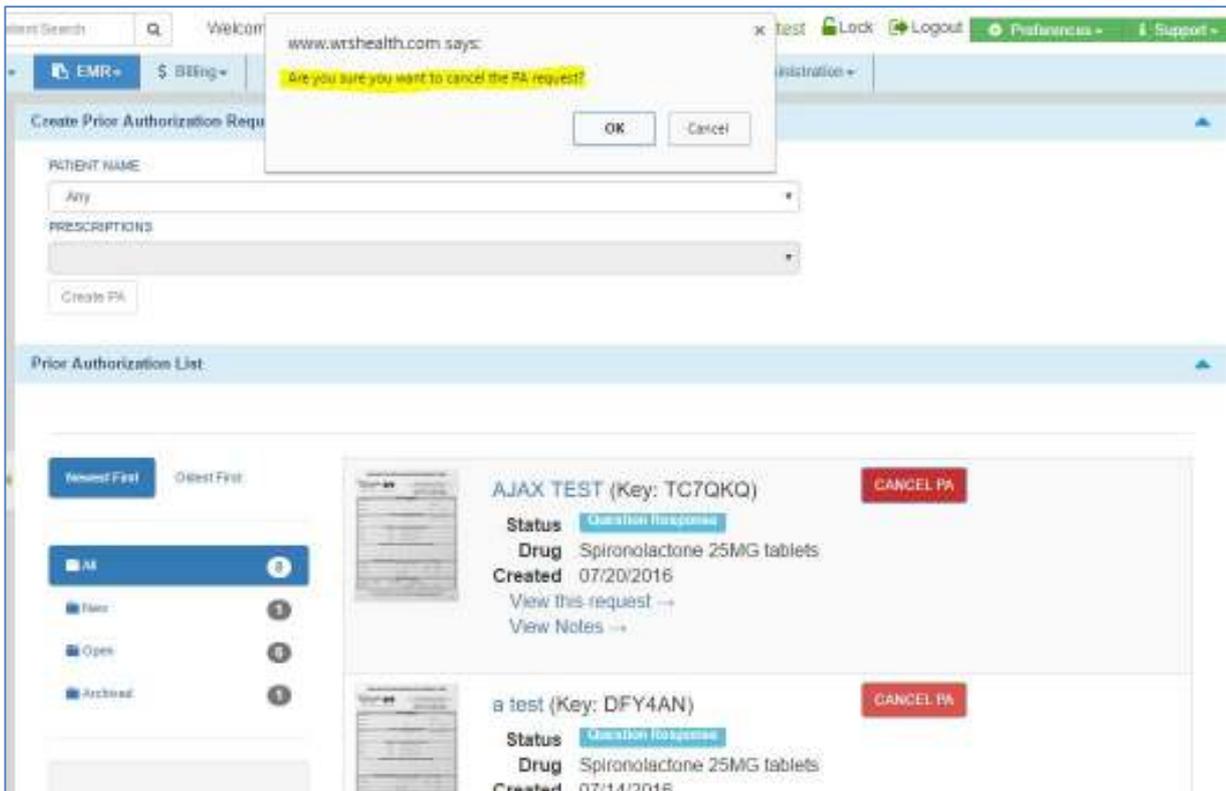
[View Notes](#) →

Finally, if for any reason, the provider elects to stop an active PA (perhaps they created a new prescription for a different medication that does not require authorization), staff can manually CANCEL an open PA (regardless of status) and enter comments to document the reason, etc.

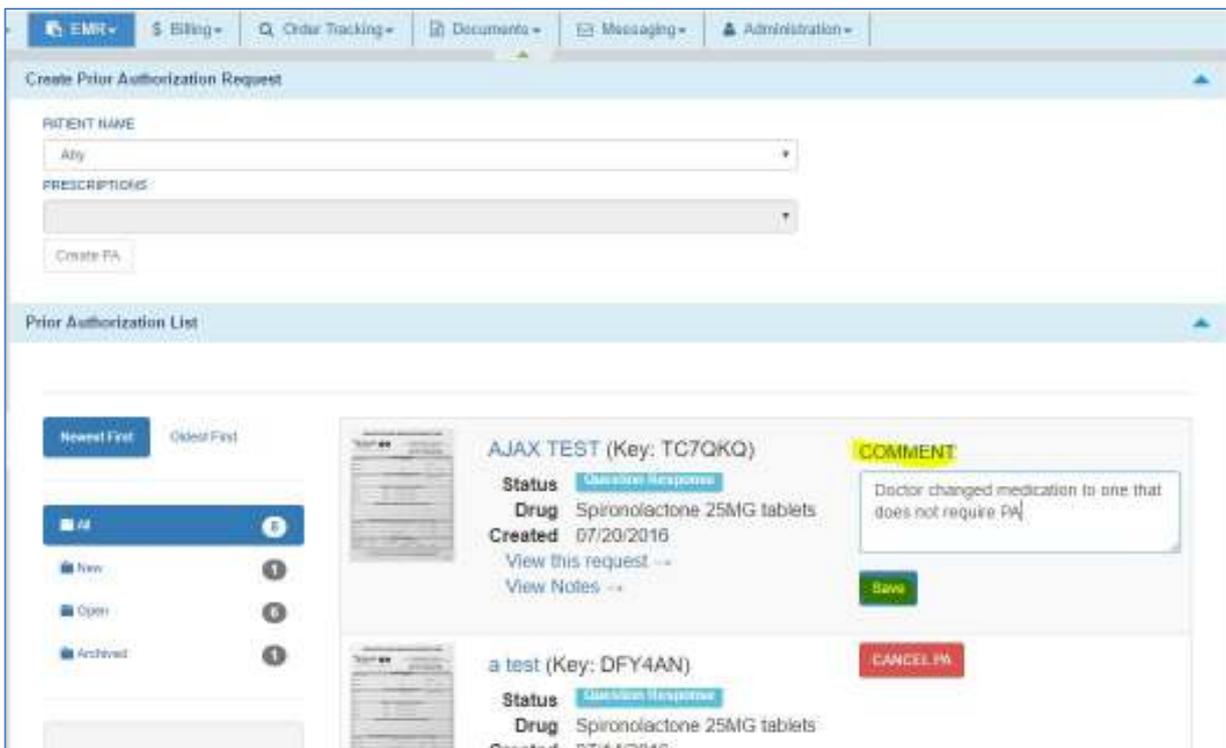
Select the CANCEL PA button:

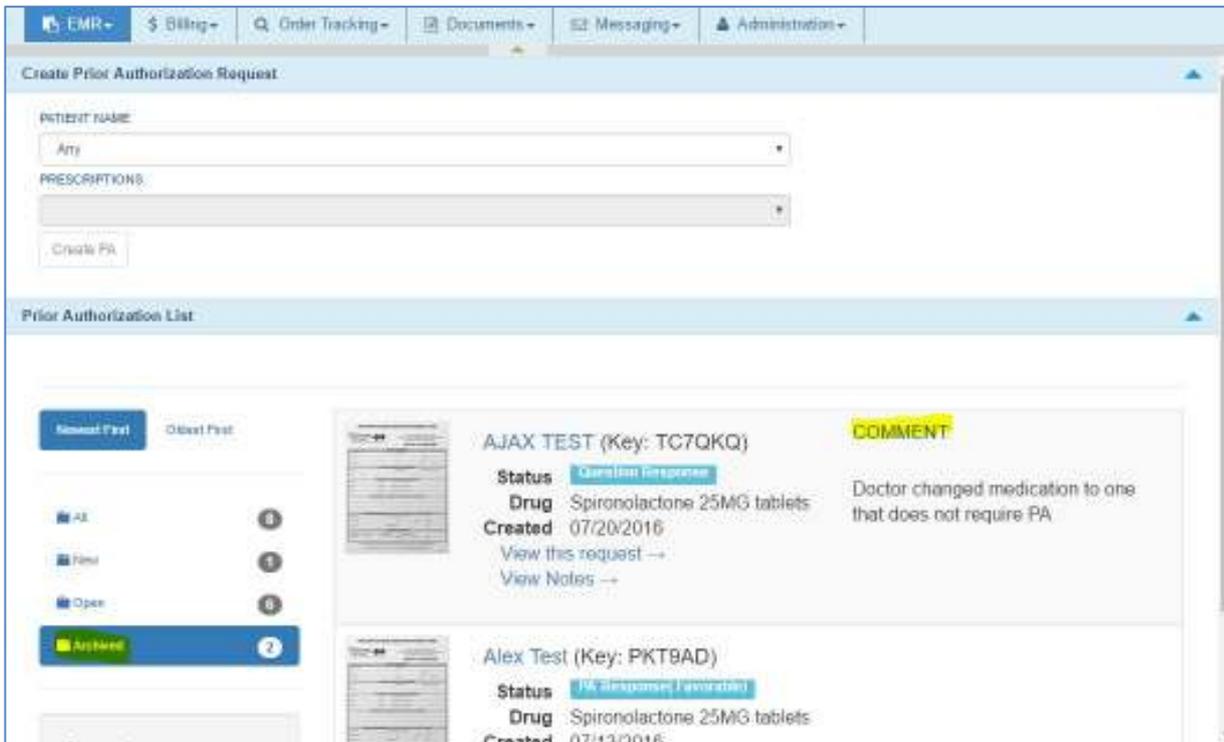


This will trigger a popup alert that requires an “action” OK to proceed or CANCEL to stop the process, as once a PA has been cancelled, it cannot be reactivated.



The cancelling of a PA allows the staff to indicate comments about that PA for future reference, that are easily found within the Archived PA





Expected Date of Completion (DOC)

Additional enhancement has been made to the Orders & Procedures page. This allows for easier input for the "Expected Date of Completion" (DOC) for an order. This allows the provider to select a date (outside of the usual result-time/date in the Order Tracking Module) and create an alert based on the DOC entry.

Once the order has been entered, click in the **Expected DOC** box. This will open a popup that allows the user to input date parameters, or specify an exact date, using the calendar option. After this has been selected, pressing SAVE will automatically load the new DOC into the DOC box. This will now be viewable on that Orders Page.

ORDERS AND PROCEDURES

Alex Test, 80 year old female, DOB: Mar 1, 1936

CLINICAL DATE: JUL 18, 2016 TO JUL 18, 2016

Procedures Orders

Orders:

ALLERGY	Cellular	ESM Coding	Ears	Immunity Work-Up	Lab Corp Labs	Laboratory	Misc
[86611] ANTIBODY, BARTONELLA		[PA570] EBV PANEL		[86696] HSV 1 IGG AND IGM		[86777] TOXOPLASMOIS TITERS	
[86652] ANTIBODY, ENCEPHALITIS, EASTERN EQUINE		[86781] FTA-ABS		[86695] HSV 1 IGG AND IGM		[86480] TUBERCULOSIS TEST CELL MEDIATED IMMUNITY ANTIGEN	
[PA654] CRANIAL NEUROPATHY PANEL		[81036] HGB A1C		[PA689] SPUTUM C/B			

Current Procedure | **Comments** | **Diagnosis** | **Ordered on** | **Action**

No Current Procedures.

Current Order	Comments	Diagnosis	Ordered	Expected DOC	Action
[86652] ANTIBODY, ENCEPHALITIS, EASTERN EQUINE	<input type="text"/>	Type ICD Code / P *	07/18/2016	<input type="text"/>	<input type="button" value="Delete"/>
[86611] ANTIBODY, BARTONELLA	<input type="text"/>	Type ICD			

Expected Date Of Completion

- After 30 days
- After 3 months
- After 6 months
- After 1 Year
- After 2 Years

Specific Date:

07/18/2016

Expected Date Of Completion X

- After 30 days
- After 3 months
- After 6 months
- After 1 Year
- After 2 Years

Specific Date:

ORDERS AND PROCEDURES

Ajax Test, 50 year old female, DOB: Mar 1, 1956

CLINICAL DATE: JUL 18, 2018 TO JUL 18, 2018

Procedures: **Orders** | Type CPT Code / Description to search | Add | View All Results | Show Tests list

Orders: [v]

View Note | Instructions | ALLERGY | Culture | EM Coding | Care | Immunity Work-Up | Lab Corp Labs | **Laboratory** | Misc. | View All Notes | Templates

[86611] ANTIBODY, BARTONELLA	[PA570] EBV PANEL	[86995] HSV (I,GG AND IGM	[86775] TOXOPLASMOIS TITERS
[86652] ANTIBODY, ENCEPHALITIS, EASTERN EQUINE	[86781] FTA-ABE	[86985] HSV (IGG AND IGM	[88480] TUBERCULOSIS TEST CELL-MEDIATED IMMUNITY ANTIGEN
[PA654] CRANIAL NEUROPATHY PANEL	[83036] HGB A1C	[PA689] SPUTUM C/S	

Current Procedure: [v] | Comments | Diagnosis | Ordered on | Action

No Current Procedures.

Current Order	Comments	Diagnosis	Ordered	Expected DOC	Action
[86652] ANTIBODY, ENCEPHALITIS, EASTERN EQUINE		Type ICD Code / P	07/18/2018	10/18/2018	[trash] [refresh]
[86611] ANTIBODY, BARTONELLA		Type ICD Code / P	07/18/2018		[trash] [refresh]

Save | Track Orders | Print Orders

From the **Order Tracking Queue**, the **Order** and the **DOC** can be easily viewed:

EMR - Billing - **Order Tracking** - Documents - Messaging - Administrative -

Order Search [v] HELP [v]

Ordered Tests with Pending Results [v]

PATIENT NAME	TEST	CODE	ORDER COMMENTS	ORDERED BY	ORDERED ON	EXPECTED ON	VIEW NOTES	ORDER HISTORY	EDUCATION & INSTRUCTIONS	PRINT	DELETE
TEST, AJAX	ANTIBODY, BARTONELLA	86611		Rosa Bartelck	07/18/2018		[refresh] [trash]	[refresh] [trash]		[print] [trash]	[trash]
TEST, AJAX	ANTIBODY, ENCEPHALITIS, EASTERN EQUINE	86652		Rosa Bartelck	07/18/2018	10/18/2018	[refresh] [trash]	[refresh] [trash]	[refresh]	[print] [trash]	[trash]

Completed Tests [v]

Test Status Definition

Test Status Definition

allows practice to preview the result to ensure they match to correct patient

Bidirectional Lab Requisitions

Change has been made that effect the creation of requisitions for bidirectional connections. These changes affect all labs (Lab Corp, Quest, Bioreference, etc). The updated workflow corrects some of the issues related to incomplete requisitions (missing orders or diagnoses) and duplicate requisitions, in the case where many labs have been disregarding all requisitions except for the last one created.

The new workflow requires an “action” to trigger population of the requisition, which captures all required data and sends it to the lab electronically, using one accession code. The action that triggers this process is *either* signing of the note, to indicate that the note is complete and all data is finalized, or the selecting Check-Out for that patient, to indicate that the encounter is completed. Neither of these “actions” requires additional work, steps, or clicks by providers or staff.

Once the patient has been **Checked In** and **Moved To Exam Room**, or, a new note has been created outside of a scheduled appointment; all the indicated bidirectional lab orders are added to the note on the Orders Page, and the diagnoses are selected from the Assessment Page. The note is either Signed or the patient is **Checked Out**, to trigger the population of the laboratory requisition, which loads into the **Messages Sent To Lab Queue**. It can also be printed from that **Queue** or from the **Check Out** screen.

The screenshot displays a medical software interface. On the left, a sidebar titled "Today's Appt List" shows a table with columns "Time" and "Name". A row is visible for "US Machine Logiqbook" at "9:00 am est" for patient "TEST,AJAX". The main area is titled "Inbox" and features a "New" button. Below this are four action buttons: "View Appointment Detail", "Check In", "Move To Exam Room", and "Check Out". The "Check In" and "Move To Exam Room" buttons are highlighted in yellow. The patient details section includes:

- Appt. Details:** Established Patient Appointment with US Machine Logiqbook at ENT SPECIALTY CARE , Appointment Made
- Patient Name:** TEST, AJAX
- Buttons:** Patient Management, View Health Record, Comments
- Chart ID:** WRS ID: 000-44-3068, SSN: 999-99-9999, DOB: 03/01/1956, Age: 60 year old
- Primary Ins:** Medicare B, Policy #: 123456789S, Group #:
- Address:** 123 Road Ave, GOSHEN, NY 10924, (045) 555-1414

At the bottom, there are four columns of menu items:

- EMR:** EMR All Notes, Create New Note, View Most Recent Note, View Test Results, Continuity of Care Record, Patient Health Maintenance, Diet Calculator
- Scheduling:** Make Appointment, Appointment Recall, Appointment Search
- Billing:** Patient Account, Account History, Patient Statement, Create New Claim, View Patient Claims, Most Recent Claim
- Miscellaneous:** Print Patient Forms, Print Label

ORDERS AND PROCEDURES

Ajax Test, 60 year old female, DOB: Mar 1, 1956

CLINICAL DATE: AUG 9, 2016 TO AUG 9, 2016

Procedures: **Orders** Type: CPT Code / Description to search

ALLERGY | Cultures | E&M Coding | Ears | Immunity Work-Up | **Lab Core Lists** | Laboratory | Misc.

[J.C16316Z] BARTONELLA WITTEDY PANEL	[J.C16073Z] EBV EARLY ANTIGEN AB PROF. ON	[J.C16314Z] HSV TYPE 1-SPECIFIC AB, IGG	[J.C00647Z] TOXOPLASMA GONDII AB, IGG, CM
[J.C00464Z] C1 ESTERASE INHIBITOR, SERUM	[J.C00624Z] EBV EARLY ANTIGEN AB, IGG	[J.C16488Z] HSV IGM IIE COMBINATION	[J.C00665Z] Toxoplasma Gondii AB/IGM/CM
[J.C00623Z] EBV AB VCA, IGG	[J.C01027Z] EBV NUCLEAR ANTIGEN AB, IGG	[J.C16388Z] LIVER-KIDNEY MICROSOAMAL AB	
[J.C00673Z] EBV AB VCA, IGM	[J.C00145Z] HEMOGLOBIN A1C	[J.C00637Z] T PALUDUM AB (PTA-AB)	
[J.C21695Z] EBV ACUTE INFECTION ANTIBODIES	[J.C16489Z] HSV TYPE 1-SPECIFIC AB, IGG	[J.C21354Z] TOXOPLASMA ABS IGG/IGM	

Current Procedure: **Comments** **Diagnosis** **Ordered on** **Action**

No Current Procedures.

Current Order **Comments** **Diagnosis** **Ordered** **Expected DOC** **Action**

[83036] (Panel) HEMOGLOBIN A1C [C00145Z] HEMOGLOBIN, GLYCOSYLATED (A1C)

Type ICD Code / Pri: 88092E16 88002E16

Today's Appt List

Time	Name
9:00 am est	TESTAJAX

US Machine Logiqbook

ORDERS AND PROCEDURES

Ajax Test, **ALLERGY** | Cultures | E&M Coding | Ears | Immu

View Appointment Detail | Check In | Move To Exam Room | **Check Out**

Appt. Details: Established Patient Appointment with US Machine Logiqbook at ENT SPECIALTY CARE, Move To Room

TEST, AJAX Exam room: 10:52 AM

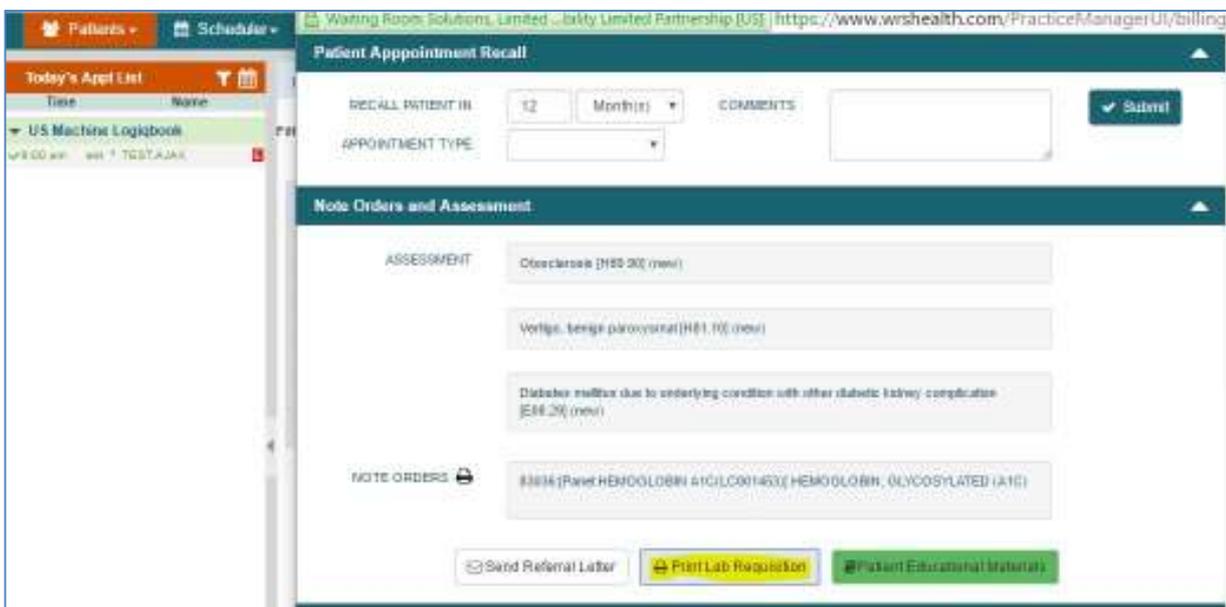
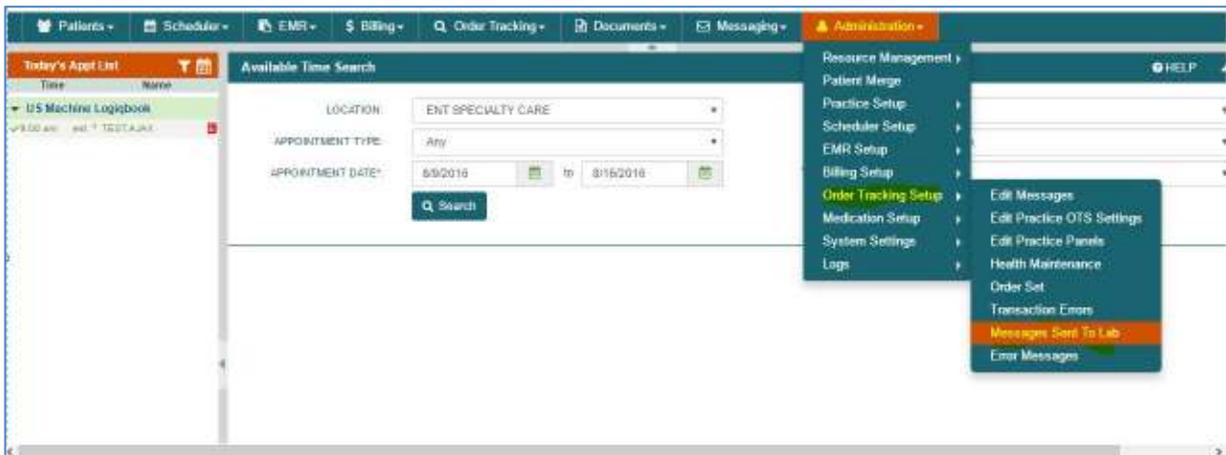
Patient Management | Chart ID: WRS ID: **000-44-3068** | SSN: **999-99-9999** | DOB: **03/01/1956** | Age: **60 year old**

View Health Record | **Comments**

Primary Ins: **Medicare B, Policy #: 1234567895, Group #:**

123 Road Ave
GOSHEN, NY 10924
(845) 555-1414

EMR:	Scheduling:	Billing:	Miscellaneous:
EMR All Notes	Make Appointment	Patient Account	Send Referral Letter
Create New Note	Appointment Recall	Account History	Print Patient Forms
View Most Recent Note	Appointment Search	Patient Statement	Print Label
View Test Results		Create New Claim	
Continuity of Care Record		View Patient Claims	
Patient Health Maintenance		Most Recent Claim	
Diet Calculator			



Order Transaction Error Queue

There are instances when an incoming electronic result cannot be matched with 100% accuracy to an existing patient record. This is typically due to demographic mismatches. In those instances, the result is sent to the **Transaction Error Queue** where it can be matched manually to the correct patient by the practice. WRS has created better functionality within this queue to allow the practice to preview the electronic result prior to matching to the patient. This will cut down on instances of error when matching to a patient, and finding out, after the fact, the result was matched incorrectly.

Transaction Error Search

ACTIVE STATUS:

ERROR DATE: -

Search Results

PATIENT	TEST	EMPLOYEE	DATE	ERROR	SOLUTION	MATCH	SUPPRESS
Resa Test DOB: 01/01/1973	LPID PANEL	Provider Test	07/06/2016	The patient could not be found	Review Patient	<input type="checkbox"/>	<input type="checkbox"/>
Arnonia Portier DOB: 05/13/1958	LPID PANEL	Provider Test	07/07/2016	The patient could not be found	Review Patient	<input type="checkbox"/>	<input type="checkbox"/>
Barbara Test DOB: 02/14/1980	CBC (W/ Differential/Platelet)	Provider Test	07/07/2016	The patient could not be found	Review Patient Jul 27, 2016 Other Report Jul 27, 2016 Other Report	<input type="checkbox"/>	<input type="checkbox"/>
Enrique Test DOB: 08/14/1967	[Panel]PSA (FREE AND TOTAL) DL031340 PROSTATE SPECIFIC ANTIGEN (PSA) TOTAL	Provider Test	07/07/2016	The patient could not be found	Review Patient Jul 26, 2016 Lab Report	<input type="checkbox"/>	<input type="checkbox"/>

Test: Resa
Sex: Female
SSN: 999999999
Order #: 01312843

History

Result Report

New results received from WAITING CLINICAL LABORATORY INC, Lab#: 1982604070, 201907270910, CLINIC Lab, on 07/27/2016. Test ordered by Provider Test

Test	Code	Value	Units	Reference Range	Flag	Specimen received on	Collected on	Result received on	Result reported on	Comments	Status
LPID PANEL	Cholesterol	298	mg/dL	0-200	High	07/22/2016 20:58	07/22/2016	07/27/2016 10:17	07/27/2016 09:10	Risk Classification - Reference Interval Low Risk: Less than 200 mg/dL Borderline Risk: Between 200-239 mg/dL High Risk: More than 240 mg/dL Normal: for HDL Cholesterol Males: 50-70 mg/dL Females: 50-65 mg/dL Risk indicator for males: <35 mg/dL Risk indicator for females: <45 mg/dL Normal: for coronary risk factor CHOL/HDL	Final
	Triglycerides	235	mg/dL	0-160	High	07/22/2016 20:58	07/22/2016	07/27/2016 10:17	07/27/2016 09:10		Final
	HDL	82	mg/dL	29-85		07/22/2016 20:58	07/22/2016	07/27/2016 10:17	07/27/2016 09:10		Final
	LDL	169	mg/dL	10-130	High	07/22/2016 20:58	07/22/2016	07/27/2016 10:17	07/27/2016 09:10		Final
	VLDL	47	mg/dL	0-42	High	07/22/2016 20:58	07/22/2016	07/27/2016 10:17	07/27/2016 09:10		Final
	Chol/HDL Ratio	3.6	Ratio	3.7-6.7	Low	07/22/2016 20:58	07/22/2016	07/27/2016 10:17	07/27/2016 09:10		Final

Surgery Management Queue

Functionality has been added to the **Surgery Queue** to offer a more complete view of the authorization progress and foster internal communication/comments within the queue itself.

Once a surgery has been scheduled and booked, any time after the practice can provide Authorization information within the "booking form" itself, that will now populate the queue with the insurance and authorization information.

The surgery must be scheduled to populate within the **Surgery Queue**, and until an authorization has been completed and documented, the queue will not have any information populated under

Insurance heading. Most practices use that heading as verification that an authorization has been done: if no information-the authorization is pending, if information present-the authorization is completed.

TEST, AJAX
 Sex: Female
 SSN: 000000000
 DOB: 03/01/1988
 MPO ID: 003-00-9999
 Primary Insurance: Anthem BCBS - Policy # Test ID

PROCEDURES

ADD PROCEDURE FROM PRACTICE LIST

CT Max

ETHMOIDECTOMY, EXTRANASAL, TOTAL

HYPOPHYSECTOMY OR EXCISION OF PITUITARY TUMOR, TRANSNASAL OR TRANSEPTAL APPROACH, NONSTEREOTACTIC

IN OFFICE SINUPLASTY

THYROIDECTOMY, TOTAL OR COMPLETE

TONSILLECTOMY, PRIMARY OR SECONDARY, AGE 12 OR OVER

WEDGE EXCISION OF SKIN OF NAIL FOLD (EG, FOR INGROWN TOENAIL)

Type CPT Code / Description to search: Add Procedure

DIAGNOSES

Name	Code
<input type="checkbox"/> Acute ethmoidal sinusitis, unspecified	J01.28

Type ICD Code / Description to search: Add Diagnosis

CURRENT ALLERGIES

Patient denies drug allergies or adverse reactions

Add Allergy

Comment for:

Upload Consent Form: No file chosen

Date of Surgery: 08/12/2019 08:15 AM

Surgery Search

Scheduled Surgeries

PREOPERATIVE

DATE OF SURGERY	PATIENT	PROVIDER	INSURANCE	PROCEDURE	HISTORY	VIEW NOTES
08/12/2019	AJAX TEST	Doc Test		Bilateral ETHMOIDECTOMY, EXTRANASAL, TOTAL		

PERIOPERATIVE

No Records Found

POSTOPERATIVE

The practice can create the authorization either from the Patient Management>Authorization tab, which would need to be manually added to the “booking form”, or directly from the “booking form”, which will also auto populate the Authorization Tab in Patient Management.

Date of Surgery: 09/13/2016 09:13 AM
 Admission Status: Outpatient/SDS 23 hour/Overnight Inpatient
 Global Days: 90
 Doctor/Surgeon: Doc Test
 Anesthesia: General Sedation/MAC Regional Local LMA Spinal Epidural
 Frozen Pathology: Yes No
 Medical Clearance Required: Yes No
 Upload Medical Clearance Form: No file chosen
 Medical Clearance Obtained
 Primary Doctor: Doc Test
 Equipment: Sinus Set
 Preop Antibiotics: Zivocof 1 GM On Call To OR
 Preop IV: D5LR @ NVO
 Preoperative Testing: H&H CBC Bleeding Time PT PTT ECG Chest X-Ray BMP CMP UA Urine Pregnancy
 Additional Orders:
 Blood Bank: Type & Screen Type & Cross # of units: 0
 Preauthorization Info: None needed as per:
 Upload Preauthorization Form:

Date of Surgery: 09/13/2016 09:15 AM
 Admission Status: Outpatient/SDS 23 hour/Overnight Inpatient
 Global Days: 90
 Doctor/Surgeon: Doc Test
 Anesthesia: General Sedation/MAC Regional
 Frozen Pathology: Yes No
 Medical Clearance Required: Yes No
 Upload Medical Clearance Form: No file chosen
 Medical Clearance Obtained
 Primary Doctor: Doc Test
 Equipment: Sinus Set
 Preop Antibiotics: Zivocof 1 GM On Call To OR
 Preop IV: D5LR @ NVO
 Preoperative Testing: H&H CBC Bleeding Time
 Additional Orders:
 Blood Bank: Type & Screen Type & Cross
 Preauthorization Info: None needed as per:
 Upload Preauthorization Form: No file chosen
 Will need C-2m as standby

Authorization Numbers - Google Chrome

Waiting Room Solutions, Limited Liability Partnership [LLP] | https://www.wrshealth.com/PracticeManagerUI/billing

Insurance Company: Anthem BCBS

Authorization Number: 09112016 Authorization Number Valid From: 09/13/2016

Procedure: J1285.EEImandatory Authorization Number: CR3645

Comments: due to complicating Sleep Apnea, has 23 Hour Observation allowed

Upload Document: No file chosen

Equipment: Sinus Set
 Preop Antibiotics: Zivocof 1 GM On Call To OR
 Preop IV: D5LR @ NVO
 Preoperative Testing: H&H CBC Bleeding Time PT PTT ECG Chest X-Ray BMP CMP UA Urine Pregnancy
 Additional Orders:
 Blood Bank: Type & Screen Type & Cross # of units: 0
 Preauthorization Info: None needed as per:
 CR3645/Anthem BCBS
 Auth #: CR3645 Insurance: Anthem BCBS Authorization Valid From: 09/13/2016 To: 09/13/2016 Entered By:
 Upload Preauthorization Form: No file chosen

The **Surgery Management Queue** will now show the Insurance as well as the authorization information (this should be a “flag” to the practice that the authorization process is complete).

Surgery Search HELP

Scheduled Surgeries

PREOPERATIVE

DATE OF SURGERY	PATIENT	PROVIDER / LOCATION	INSURANCE / AUTHORIZATION	PROCEDURE	HISTORY / COMMENTS	VIEW NOTES
08/12/2016	AJAX TEST	Doc Test / Gothen	Antares BCBS / #CR3645 valid from 08/11/2016 to 08/13/2016. Entered by Rena Barbalich on 08/09/2016	Bilateral ETHMOIDECTOMY; EXTRANASAL, TOTAL	Add Comment	🔍

PERIOPERATIVE

The ability to add internal comments within the queue has been added. This can be used to communicate between staff, allowing for the update of status or information regarding a patient or procedure. These comments are not associated with the booking form, or are seen by the patient, and should be used as an internal communication module.

Surgery Search HELP

Scheduled Surgeries

PREOPERATIVE

DATE OF SURGERY	PATIENT	PROVIDER / LOCATION	INSURANCE / AUTHORIZATION	PROCEDURE	HISTORY / COMMENTS	VIEW NOTES
08/12/2016	AJAX TEST	Doc Test / Gothen	Antares BCBS / #CR3645 valid from 08/11/2016 to 08/13/2016. Entered by Rena Barbalich on 08/09/2016	Bilateral ETHMOIDECTOMY; EXTRANASAL, TOTAL	Add Comment	🔍

PERIOPERATIVE

No Records Found

Surgery Search HELP

Scheduled Surgeries

PREOPERATIVE

DATE OF SURGERY	PATIENT	PROVIDER / LOCATION	INSURANCE / AUTHORIZATION	PROCEDURE	HISTORY / COMMENTS	VIEW NOTES
08/12/2016	AJAX TEST	Doc Test / Gothen	Antares BCBS / #CR3645 valid from 08/11/2016 to 08/13/2016. Entered by Rena Barbalich on 08/09/2016	Bilateral ETHMOIDECTOMY; EXTRANASAL, TOTAL	<input type="text" value="Patient is scheduled to see PCP today"/> Add Close	🔍

PERIOPERATIVE

No Records Found

Messaging Enhancements

Functionality has been added that allows patients to select a specific practice provider when sending a message from the patient portal.

Additional permissions have been added to allow provider messages to be directed to the desired practice user(s). This can be done under **Administration>Resource Management>Resource Setup>[USER NAME]>Permission>Messaging>Provider-Specific Portal Messages**. Add the desired providers to the list box and that user will automatically receive messages directed to that provider.

MESSAGING	VIEW	REPLY	DELETE
Access to Internal Messaging ?	Check for Yes <input checked="" type="checkbox"/>		
Patient Prescription Refill ?	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Patient Referral Request ?	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Patient Billing Question ?	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Patient Clinical Question ?	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Other Patient Messages ?	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Provider-Specific Portal Messages ?	<input type="text" value="× Assistant, Physicians"/> <input type="text" value="× Barbalich, Resa"/>		

Default for Unknown Provider

Functionality has changed to so that *Doctor Unknown* is now the top selection (default) from the dropdown menu and will not show in the note.

Present Absent Unilateral primary osteoarthritis, unspecified knee

Present Absent Urticaria

Present Absent Varicella

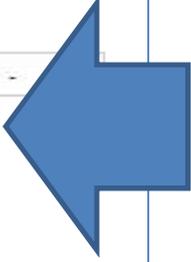
Present Absent Visual impairment

Present Absent Warts

Present Absent

When did this condition start? - / - / -

Who is the treating doctor? * Doctor Unknown



Printed 3:30 PM Aug 10 2016, User Loc

HISTORIES & HABITS

Medical History: Diabetes
Visual impairment

Surgery History: No
Significant Surgery History

Family History: Father:
Hearing loss, Comments:
Died from comlications,

Immunization History:
Unknown immunization

